



The City of Tallahassee Solid Waste Services offers courtesy backdoor collection for residents who are physically/medically unable to roll their garbage and recycling containers to the curb for service and have no one living at their house that can perform this for them. To apply for enrollment for the Helping Hands Service, please complete the following form and return it by mail or fax to:

Helping Hands Service
Utility Customer Service
Renaissance Center
435 North Macomb St.
Tallahassee, FL 32301
FAX - 850.891.0901

I hereby certify that I and no other member of my household are capable of placing the solid waste garbage and recycling containers at the curb/street for collection.

Name: _____

Address: _____

Utility Account Number: _____ Phone Number _____

Signature _____ Date: _____

To Be Completed By Your Physician

It is my professional opinion that Mr./Ms/Mrs: _____
is physically/medically unable to place garbage and recycling containers at the street or curb for collection.
If this status is based on a temporary condition, please indicate the date that the condition is expected to be
resolved: _____ (date).

All Helping Hands Service customers must complete and return an enrollment/certification form annually.

Signature of Physician _____ Date: _____

Name (print or type) _____

Address _____ Phone: _____

City _____ State _____ Zip Code _____

All forms must be completed and returned within 45 days of Helping Hands Service enrollment/initiation.
Accounts that do not return certification in this period will be placed on standard curbside service. Please call
891.4YOU (4968) if you need additional assistance.

NOTE: Your garbage and recycling containers must be accessible (not inside a fence, garage or carport), and visible from the street
by 6:30 a.m. on the collection day. Falsification of information will be grounds for termination of the Helping Hands Service and
you may be required to repay for the services provided.